

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	2013 TOTAL	MAY 2012	2012 TOTAL
JIFs RECEIVED	48	64	66	74	77								329	82	789
JIFs RESPONDED TO	53	46	69	67	72								307	95	785
Non-Jurisdictional	44	29	50	47	56								226	71	550
Jurisdictional	3	12	15	11	9								50	71	151
Variance	2	2	1	3	3								11	16	24
General Information	3	0	2	4	3								12	3	45
Potential Violation	1	3	1	2	1								8	3	15
AVERAGE RESPONSE TIME (in days)	14	10	12	14	12								12	20	18

TELEPHONE CALLS	245	268	245	327	369								1454	353	3927
WALK-INS	6	13	11	17	18								65	19	157
WRITE INS/SITE VISITS	4	5	5	6	2								22	8	41
OTHER AGENCIES	27	21	21	32	26								127	28	322
FOI REQUESTS RECEIVED	16	9	16	14	15								70	11	178